StarMetro Enhancements

The StarMetro customer experience is enhanced when each person is provided an accessible, comfortable, and safe place to wait until the bus arrives. With that in mind, this project provides universal bus stop accessibility by bringing all current bus stops to full Americans with Disabilities Act (ADA) compliance. This project also seeks to enhance customer comfort by adding bus stop amenities at every bus stop. Through these improvements, StarMetro expects ridership to increase as the customer experience is improved.

Project Highlights

- Encourages increased ridership and provides an accessible, comfortable, and safe environment to wait for the bus.
- Provides amenities at every StarMetro bus stop, such as:
  - Bus shelter
  - Bench
  - Solar lighting
  - Bike racks.
- Retrofits bus stops to ensure ADA compliance.
- Estimated Cost: $12.2 million